



DPUF Meeting: 1 PM, Tuesday 25th March 2025

Minutes of meeting held at Winkfield Resource Centre

Attendees: 19

Graham D (GD), Lourdes K (LK) Osman D (OD), Penny T (PT), Namukyala H (NH), Pam J (PJ), Gullu K (GK), Priti N (PN), Matilda A (MA), Dawn H (DH), Denise A (DA), Hoda A (HA), Vanessa J (VJ), Faz B (FB), Kathryn M (KM), Lydia S (LS), Greig C (GC)

Minutes:

Welcome and Introduction

- GC welcomed members to the meeting and thanked everyone for their attendance.

Review of Previous Minutes

The minutes from the February 2025 meeting were reviewed and accepted.

3. Presentation and Discussion

FB and KM from the Disability Employment Adviser (DEA) Team, Department for Work and Pensions, delivered a presentation on Personal Independence Payment (PIP) and Universal Credit (UC). The presentation was informative and well received.

Following the presentation, GC and LS facilitated a feedback session to gather insights from Direct Payment (DP) holders. Participants shared a range of experiences, both positive and challenging. GC expressed thanks to all attendees for their valuable

contributions, which will be shared with the Adult Social Care (ASC) Team at Haringey Council.

4. Feedback Summary

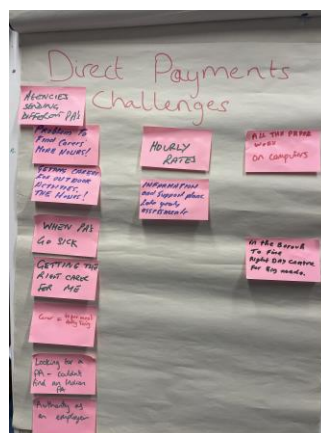
Positives

- Empowerment through greater choice and control in managing care.
- Financial support enabling timely payment of carers and ensuring consistent care delivery.
- Access to community centres, supporting social engagement—particularly for young people.
- Positive experiences with the Direct Payments Team, especially the DPUF Team, who were praised for their support and service quality.

Challenges

- Difficulties relating to Personal Assistants, including recruitment and retention.
- Concerns around the Direct Payment hourly rate, as well as lack of clarity in support plans and during annual assessments.
- Issues with documentation and administrative processes, which some members found burdensome or unclear.

Attached are the pictures of the feedback board.





Action Items:

The above feedback to be raised to the ASC team of Haringey Council.

GC and LS will initiate the discussion in the next meeting with the group to gain a deeper understanding of the challenges and collaboratively develop a strategy to address them.

Announcement of Next Meeting

- GC thanked the members for attending the meeting.
- Next meeting: 1:00 PM Tuesday, 29th April 2025.

Adjournment:

- Meeting adjourned by GC
- Refreshments and Networking